



Healthcare Quality Management

Overview

The Healthcare Quality Management course is a focused, five-day academic program offered under the prestigious Global Initiative of Academic Networks (GIAN) at Panjab University, Chandigarh. Designed for healthcare professionals, administrators, policy-makers, researchers, and students in the field of health sciences and management, this course offers a comprehensive understanding of the core principles and practices necessary to improve the quality and safety of healthcare services. In today's evolving healthcare environment, ensuring high standards of care is more critical than ever. This course provides participants with the tools and strategies to meet these challenges by fostering a culture of continuous quality improvement, regulatory compliance, and patient-centered service delivery.





Key components of the course include: Quality Improvement Initiatives aimed at reducing medical errors and enhancing care outcomes. Patient Safety Protocols, addressing adverse event prevention and risk management. Evidence-Based Practice, ensuring clinical decisions are informed by the latest research. Performance Measurement, using data analytics to assess outcomes and identify improvement areas. Regulatory Compliance and Accreditation, with a focus on national and international standards. Patient-Centered Care, promoting shared decision-making and respect for patient values. Inter-professional Collaboration, encouraging teamwork across disciplines to ensure coordinated and efficient care. Health Information Technology, such as Electronic Health Records (EHRs) and clinical decision support systems, to enhance quality initiatives. The course also delves into the legal and ethical aspects of healthcare management, health equity, leadership, and effective communication strategies. Delivered by distinguished national and international faculty, including experts from Malaysia's National Kidney Foundation, the program balances academic rigor with practical relevance, offering lectures, tutorials, and case discussions. By the end of the program, participants will be better equipped to lead quality transformation efforts within their organizations, drive patient

satisfaction, and contribute to the advancement of healthcare systems both in India and globally.

Modules	Healthcare Quality Management: August 08- August 12, 2025 Number of participants for the course will be limited to fifty.
You Should Attend If...	<ul style="list-style-type: none"> ▪ You are Healthcare Administrator or Hospital Manager Looking to enhance service quality, streamline operations, and implement accreditation standards. ▪ You are Healthcare Policy Maker or Public Health Official Involved in regulatory compliance, policy design, and healthcare governance. ▪ You are Student (Postgraduate and Doctoral) From fields such as Hospital Administration, Public Health, Nursing, Medical Sciences, and Healthcare Management, looking to build expertise in quality and safety frameworks. ▪ You are Healthcare Consultant and Researcher Focused on studying, advising, or evaluating healthcare service quality and policy outcomes.
Fees	<p>The participation fees for taking the course is as follows:</p> <p>Participants from abroad: US \$500</p> <p>Industry/ Research Organizations: INR 30000</p> <p>Academic Institutions: INR 10,000</p> <p>Students: INR 1,000</p> <p>The above fee includes all instructional materials, computer use for tutorials and assignments, laboratory equipment usage charges, 24 hr free internet facility. The participants will be provided with accommodation on payment basis.</p> <p>Note: <u>There is no central registration on the GIAN portal (gian.iith.ac.in); registration will be managed directly by the hosting institute.</u></p>
Registration Link	https://forms.gle/9deT8FC1ZhQc9hAY9

Payment Details	Bank Account Details for Fee Payment: Name: Local Coordinator GIAN (Prof. Gurjaspreet Singh) SBI Account No. 41435937793 IFSC: SBIN0000742 Branch- Sector-14, Panjab University Chandigarh
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The Faculty

	Prof. Dr. Perjit Kaur Charanjit Singh Dr. Perjit is an esteemed healthcare professional with over 28 years of nursing experience, including 10 years in leadership and 5 years in teaching. She currently serves as the Head of Training at the National Kidney Foundation Malaysia, where she oversees education, training, and quality improvement initiatives. She holds multiple international degrees and certifications in nursing, leadership, and quality management, including a Doctorate of Business Administration.
	Dr. Aman Khera Dr. Aman Khera is an Associate Professor at the University Institute of Applied Management Sciences (UIAMS), Panjab University, Chandigarh. With a multidisciplinary academic background, including PhDs in Business Management and Business Law, an MBA in HRM, and degrees in Engineering and Law, Dr. Khera brings a diverse perspective to management education.
	Dr. Ajay Kumar Dogra Dr. Ajay Dogra is an Assistant Professor at UIAMS, Panjab University, Chandigarh. He holds degrees in Dental Surgery, Hospital Administration, and a PhD in Management. Dr. Dogra specializes in healthcare service quality, patient satisfaction, and management practices in hospitals. He has authored numerous Scopus-indexed papers and book chapters and has served as a speaker and resource person in various academic forums.
	Dr. Pooja Dogra Dr. Pooja Dogra is the Associate Dean at the Doctoral Research Centre, Chitkara School of Health Sciences, Chitkara University, Punjab. With academic roots in Dental Surgery and Hospital Management, and a PhD in Management, she has extensive experience in healthcare operations, medical affairs, and academia. Dr. Pooja is an active organizer and speaker in various academic and healthcare-related events.

Course Co-ordinator: Dr. Aman Khera

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